

Project Approval & Review

PIR & BRRs

Project Management

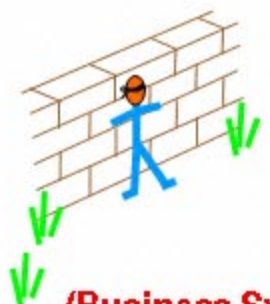


Process Management

Quality Assurance



Quality Management



A BRP BRS

FS

D TS B

3

Outcomes

(Business Systems Analysis) WHAT

HOW (Technical)

OLD NOW

NEW NOW

KPIs Operations Support

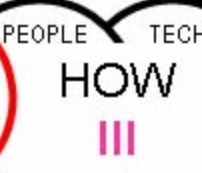


NOW

PROJECT

NEW

AAARGH!

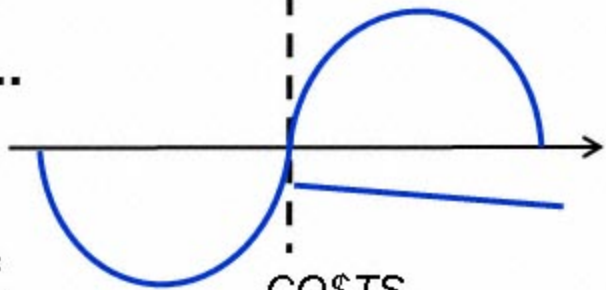


Risks

OBJECTIVES

CONVERSION, ENHANCEMENT, TRAINING, REFURBISHMENT...

BENEFITS\$



COSTS